



CGM MEDISOFT Release Notes Hotfix

February 2025

CGM MEDISOFT

Practice Management and EHR

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Publication date

February 2025

Product

CGM MEDISOFT 29

Corporate address

eMDs, Inc.
10901 Stonelake Blvd.
Austin, Texas 78759
512-257-5200

Chapter 1 - Resolved Issues

Below are a list of issues that were resolved with this hotfix.

Resolved Issues

ID	Application	Description
840345062/ 186782	Unprocessed Transactions	<p>In Unprocessed Transactions, the No case error will now go away when a case is selected if Pointer Program Option is set to All or None.</p> <p><u>Steps to recreate</u></p> <ol style="list-style-type: none">1. Set the Program Option for Pointers to All or None.2. Send charges from the Mobile app for a patient who does not have a Case.3. Create a case in CGM MEDISOFT either from the main Case list or from the Case field when you edit the charge in Unprocessed. There will still be a Red X and error for the charge, since the Case number did not exist when the charges came over.4. Select the case and click in a transaction line.5. Verify that the error goes away and charges can be posted.
840353156/ 190057	Patient Contact Preferences	<p>You will no longer receive an error when you click the Contact Prefs button in the patient's chart.</p> <p><u>Steps to recreate</u></p> <ol style="list-style-type: none">1. Create a new patient and Save.2. Edit the patient and click the Contact Preferences button.3. Verify there is no error.

