



## Application Support Reminder – End of Support for Microsoft

- Hardware requirements are coming soon, but we already know
  - W11 is out and only v26 has the potential to be supported via a hotfix or service pack if not already supported in GA (tbd when we get system req's)
  - End of Support is coming;
    - MS Windows Server 2008 –End of Support January 14, 2020
    - MS Windows Server 2012 –End of Support October 10, 2023
    - MS Windows Server 2016 –End of Support January 12, 2027
    - MS Windows Server 2019 –End of Support January 9, 2029
- Microsoft Windows EOL Operating Systems
  - MS Windows XP –End of Support April 8, 2014
  - MS Windows Vista –End of Support April 11, 2017
  - MS Windows 7 –End of Support and Security Updates January 14, 2020
  - MS Windows 8 –End of Support January 12, 2016 (Users must upgrade to Win 8.1)
  - MS Windows 8.1 –End of Support January 10, 2023
  - MS Windows 10 –(numerous releases). Latest MS Windows 10 rel21H1 End of Support December 13, 2022
  - If a vulnerability is discovered, Microsoft will not issue a patch to fix it.
  - MEDISOFT v19 and older, and LYTEC 2015 and older are NOT Windows 10 compatible.
- Security Protocols
  - Current and comprehensive anti-virus and malware protection on all systems
  - Strong password requirements
  - User permissions to limit access to certain parts of the software. Everyone in the office should not be an administrator.
  - Newest versions allow for selective feature access for each user
  - Limits on login attempts
  - Audit trails will track the date, time, and machine name of every attempt to gain access
  - Newer MEDISOFT versions also carry heightened security level to data shared or displayed outside of the programs such as the Mobile apps and CGM CONNECTION

Thank you for your continued partnership and attention.

CGM/eMDs Support